

Agile Work – Process Facilitator Workshop

Project and Process Management and Improvement

Agile Work methods promise early, continuous and accelerating return on investment for stakeholders and high degrees of job satisfaction for team members. These methods are particularly appropriate for creative projects including program development, materials development, new product development, and IT projects. In this three-day course, you will learn the foundational skills of agile project and process management. You will learn how to initiate, facilitate and improve team efforts using Agile Work principles and practices. Participants who attend this course are eligible for the Agile Work Process Facilitator Certification with some additional steps.

The first day of this course is equivalent to the workshop titled “Introduction to Agile Work”.

Day One

Introductions
History and Theory
Process Overview
Benefits of Agile
The Learning Circle
Consultation
Simulation Exercise
Q & A

Day Two

Roles
Self-Organizing Teams
Planning Work
Meetings
Iterations and Tasks
Conflict
Simulation Exercise II
Q & A

Day Three

Facilitating and Managing
Eliminating Waste
Teaching Others
Quality
Value Stream Mapping
Reporting and Metrics
Q & A

About The Trainer, Mishkin Berteig

Mishkin Berteig is a seasoned agile coach and instructor with 10 years of experience with agile methods. Mishkin has helped clients such as Siemens, Telus, Charles Schwab and CapitalOne as well as numerous smaller organizations. Mishkin is principle contributor to [Agile Advice](#).

Mishkin is a very effective trainer who successfully communicated some abstract ideas to a challenging class in a surprisingly brief period of time. - Jason Dugard, PMO, Telmetrics

Great class that smashed all my preconceived notions and misconceptions about Agile. [!] left the class ready to start an agile pilot. - Steve Livaudais, Director, Nielsen Media Research

Course Details

Duration: 3 consecutive days 9:00am to 5:30pm

Breaks: 3 coffee breaks of 10 minutes and 1 lunch break of 60 minutes

Class Size: <30 people (offered both publicly and as a private in-house course)

Prerequisites: some familiarity with project management concepts – this course is appropriate for managers, team leads, project managers, product managers and anyone wishing to learn about the role of the agile process facilitator

Course Reading Materials and Details are sent electronically to registered participants approximately one week in advance of the start of the course

For those who are certified as PMPs, 24 PMI PDU's can be earned from this course.

Price: **please contact sales@berteigconsulting.com or see the listing of courses on www.agilemasters.com.**

People, not Robots!